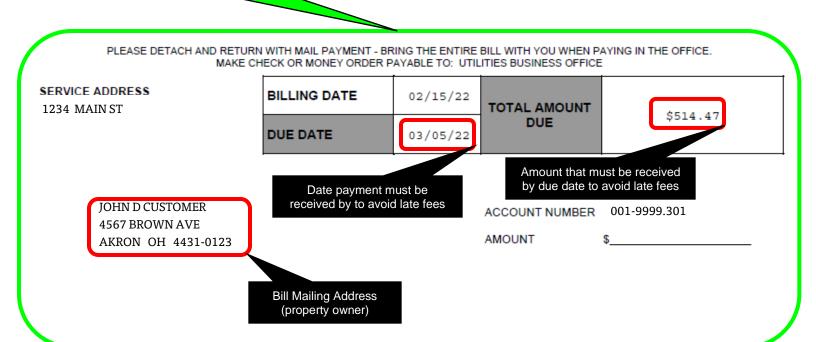


FOR MORE INFORMATION ON AKRON'S COMBINED SEWER OVERFLOW (CSO) PROJECT, VISIT www.akronwaterwaysrenewed.com.

SIGN UP TO RECEIVE YOUR BILL IN YOUR E-MAIL INBOX INSTEAD OF YOUR MAIL BOX AND RECEIVE A ONE-TIME \$5.00 CREDIT ON YOUR NEXT BILL. VISIT OUR WEB SITE AT www.akronohio.gov/146 FOR ADDITIONAL INFORMATION.

### **Remittance Stub**

Please return with your payment if paying by mail to ensure proper credit to your account



## **BACK** (Paper Bill)

### General Information

Utilities Business Office, Customer Service

Phone (330) 375-2554

(330) 375-2308

Mail Payments to:

Utilities Business Office

PO BOX 3674

Akron OH 44309-3674

**EMERGENCIES** 

Water Maintenance (330) 375-2420 Sewer Maintenance (330) 375-2666

E-Mail: ubo@akronohio.gov

Our Night Deposit Box is located at the front entrance of the Russell M. Pry Building and is accessible 24 hours a day, 7 days a week including holidays.

SANITATION SERVICE

Curb Service & Recycling 3-1-1 or (330) 375-2311

If your bill shows a water turn-off date, your account is seriously delinquent. Your water service may be shut off on or after that date unless payment of the seriously delinquent balance is received in the Business Office at 1180 S. Main Street, Suite 110 prior to the Turn-off date. Please allow five business days for mail payments to be processed.

> A 10% late payment penalty is applied to any unpaid current charges. Delinquent accounts are subject to charges for turning off water service. Accounts are subject to charges for meters that are lost, stolen or tampered.

# PLEASE SEND ALL CORRESPONDENCE, OTHER THAN PAYMENTS,

Utilities Business Office 1180 S. Main Street, Suite 110 Akron OH 44301-1253

### **Correspondence Address**

Please use this address to send correspondence OTHER THAN PAYMENTS to our physical address.

Payments sent to our physical address above may delay posting to your account and result in late fees or disconnection of service.

(Note: Please do not send correspondence other than actual payments to the address listed below.)

PLEASE RETURN ONLY THIS PORTION OF YOUR BILL IN THE ENCLOSED ENVELOPE WITH YOUR PAYMENT TO:

#### **Remittance Address**

Please return with your payment if paying by mail to this address; payments sent to our physical address above may delay posting to your account and result in late fees or disconnection of service.

Utilities Business Office PO BOX 3674 Akron OH 44309-3674